



# BUS TALK

MARCH 2024

## WINTER SERVICE CHANGES BEGIN MARCH 10

Three times a year, LTD makes route and schedule adjustments to make bus service more efficient and meet the changing needs of our community. On Sunday, March 10, the first service change of the year takes effect. Behind the scenes, our transportation planners study ridership patterns months in advance to create an operating schedule that meets the demand of our riders.

To see the exact changes to your route, if applicable, visit [LTD service changes](#).

### Adjusted Routes March 10, 2024

<b>11</b> Thurston	<b>28</b> Hilyard	<b>55</b> North Park
<b>12</b> Gateway	<b>36</b> West 18th	<b>66</b> VRC/Coburg
<b>13</b> Centennial	<b>40</b> Echo Hollow	<b>67</b> Coburg/VRC
<b>17</b> 5th/Hayden Bridge	<b>41</b> Barger/Commerce	<b>95</b> Junction City
<b>18</b> Mohawk	<b>51</b> Santa Clara	<b>EmX</b> EmX
<b>24</b> Donald	<b>52</b> Irving	

Routes with no changes are not listed.

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## STAY IN-THE-KNOW ON-THE-GO!

LTD is offering a new way to stay connected. Riders can now subscribe to text message alerts, in addition to email updates, about projects, service alerts, and other news. It's free and easy to subscribe!

### How to Subscribe

You can subscribe to text message alerts, email updates, or both. **Subscribe online** to receive email updates or text messages, or text **888-311-8601** with the keyword of each topic for which you'd like to receive text messages.

- Alerts - to receive text messages about ALL bus detours and system-wide alerts
- News - to receive text messages about general news and updates, such as Bus Talk and Service Changes.
- Projects - to receive text messages about ALL current projects, such as LTD construction projects and public outreach for projects

Please use the **online subscriber form** to subscribe to alerts for a specific bus route or LTD project.

*Message and data rates may apply. SMS messages received may count towards pay-as-you-go cellular plans. Check your carrier for details.*

OPT-IN TODAY

Receive **SERVICE ALERTS** right to your phone!

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Text **ALERTS** to **888-311-8601**  
No cellular data plan required.

# SPRING BREAK

**March 25-29, 2024**

LTD has routes that are designed to specifically serve the Eugene School District 4J, Bethel School District, Springfield School District, Lane Community College (LCC), and University of Oregon (UO). Many school bus routes experience route or time changes when school is not in session for school breaks. During spring break from March 25-29, 2024, Route 36 operates on a modified schedule and Route 79X does not operate.

Learn more about LTD service during [school breaks](#).

## MARCH 18 IS BUS OPERATOR APPRECIATION DAY

Join us in thanking the hard-working people who keep our community moving by giving a "thumbs up" or "thank you" to your bus operator. Starting March 11, community members can pick up a thank you card to write a note to their bus operator. Cards will be available at the Customer Service Centers at Eugene and Springfield Station, while supplies last.

Submit an [employee commendation](#) online.





## EUGENE STATION REMODEL

### New Customer Amenities Coming Soon!

Construction crews continue to make progress on the Eugene Station remodel project. Last month, local artist Liza Mana Burns began painting a vibrant transit-themed mural on the temporary construction wall inside the Customer Service Center. Be sure to stop by the Eugene Station Customer Service Center to watch her progress and see the mural when it's completed!

Learn more about the improved customer amenities and get details about the project at the [LTD Eugene Station remodel webpage](#).



## LTD SYSTEM REVIEW

### Community Provides Input on Service Improvement Priorities

Thank you to the hundreds of people who completed the Design Your Own Service survey. The survey closed March 1, and now LTD staff and expert consultants are reviewing the responses. Later this spring, the community will be invited to provide feedback on proposed service improvement options, based on the input and suggestions of survey responses.

Stay tuned for details on additional opportunities to [get involved](#).





## REIMAGINE YOUR TRANSIT SYSTEM

Last fall, LTD created a Community Steering Council and invited 20 community members to participate based on application submissions. The Council met six times to provide input, advice, and recommendations to LTD leadership and staff on the development and implementation of a Community Outreach Framework. LTD worked with a consulting partner throughout this process. This spring, a draft of the Community Outreach Framework will be available for community review. Council members and the general public will be invited to provide feedback on the framework to guide LTD's community outreach and communications moving forward.

Learn more about the [Community Outreach and Communications Assessment](#) and Community Steering Council.

## SAFETY SPOTLIGHT: UPDATED CARRY-ON POLICY

Effective March 1, 2024

Safety is LTD's top priority. That's why LTD regularly gathers feedback from riders, members of the community, and LTD staff to assess common issues and identify solutions. Establishing a clear definition of which carry-on items are allowed on the bus is one outcome of these conversations. LTD's goal with this rule change is to make the bus safer, more comfortable, and a better experience for all riders.

**Know the rules** before you ride. More details available in the [carry-on policy press release](#).

### No Wagons

Sorry, no wagons. The aisle and doorways must be kept clear for the smooth entry and exit of passengers.



### Wheeled Carts & Totes

Only two- or four-wheeled carts that do not exceed 18 inches in width or 30 inches in height are permitted.



### Personal Items

Luggage, shopping bags, and backpacks must be able to fit in the rider's lap, be clean and not create a sanitary issue such as a leaking bag.



### Strollers

Unfolded strollers containing a child are allowed. Strollers without a child should be collapsed.



## PUBLIC MEETINGS

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

### Strategic Planning Committee Meeting

Tuesday, March 26  
5:30-6:30 p.m.

### Board of Directors Meeting

Wednesday, March 27  
5:30-6:30 p.m.

Please visit [LTD's public meeting schedule](#) for the most up-to-date calendar.



## FIND US ON SOCIAL MEDIA

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the [LTD social media page](#).



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