



BUS TALK

FEBRUARY 2024

LTD SYSTEM REVIEW

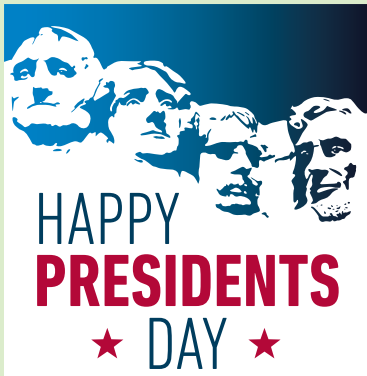
Deadline Extended to March 1 to Complete the Interactive Design Your Own Service Survey

LTD is building back service while recovering from the effects of the COVID-19 pandemic. We can't do everything at once, but we want to know what your top priorities are for improving service. This is where we need your help! The Design Your Service Survey allows you to select potential improvements you think will help make LTD work better for you. Do you want more frequent transit service? Or earlier or later service on a particular day of the week? Would you like to see LTD invest in on-demand services or better infrastructure? What is most important for you? This survey is your chance to [get involved](#) and share feedback with us to improve LTD service! [Complete the survey](#) by March 1 for a chance to win one of two \$50 gift cards.



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PRESIDENTS DAY: REGULAR SCHEDULE

Presidents Day, Monday, February 19

Buses: Regular schedules

Customer Service Center: Eugene 7:00 a.m. – 6:00 p.m.

Springfield 9:00 a.m. – 5:00 p.m. (closed 1:00-1:30 p.m.)

Administrative Offices: Closed

For a complete list, visit [LTD's hours and holiday service](#) webpage.



EUGENE STATION REMODEL

New Customer Amenities Coming Soon!

Construction is underway at Eugene Station! In January, the Customer Service desk moved to a temporary location inside Eugene Station, construction crews blocked off the remodel area, and LTD staff took some ceremonial sledgehammer swings with project partners from Chambers Construction and PIVOT Architecture. This project will create improved customer amenities at the Customer Service Center, Eugene Station, and Next Stop Center. Throughout construction, the automatic sliding doors along 11th Avenue will not be available. Riders can enter the CSC through the accessible double-door entrance outside of Bay M, the single door near Bay N, and the double doors on Willamette Street. Restrooms inside the CSC will be closed, but portable restrooms will be available outside near Bay I. These restrooms will be available only during CSC service hours and locked overnight.

Learn more about the improved customer amenities and get details about the project at the [LTD Eugene Station Remodel webpage](#).



Plan Ahead...

Winter Service Changes

Begin Sunday, March 10

WINTER SERVICE CHANGES BEGIN MARCH 10

Winter service changes will begin a little later this year. The first service change of the year takes effect on March 10. Please continue to use the current Rider's Guide and published schedules until March 9, as new schedules will be available on March 10.

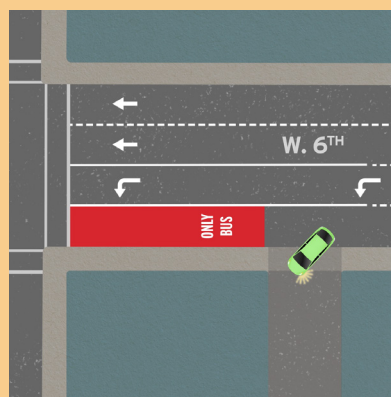
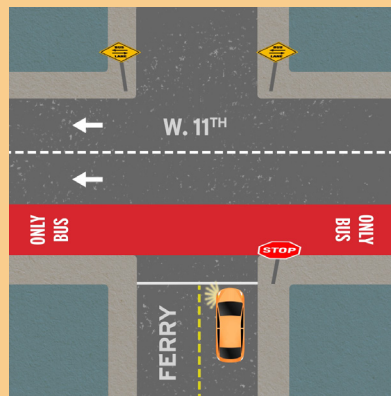
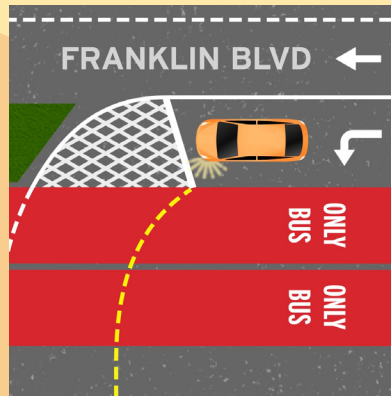
For exact service changes to your route, if applicable, visit [LTD service changes](#).



SAFETY SPOTLIGHT: EMX SAFETY IMPROVEMENTS

Last summer, LTD began a project to improve road signage and markings near EmX lanes to make it easier for personal vehicle drivers and buses to share the road and access businesses. The first phase of the project was painting Business Access & Transit (BAT) lanes red to increase visibility. Starting in January, work crews began installing new traffic signals and road signs to promote proper use of BAT lanes. Thru lanes will be marked with a “Straight Only” sign, and Business Access & Transit (BAT) lanes will have a “Right Turn Only” sign and “Except Bus” supplemental plaque. These new signs are intended to discourage motorists from making right turns from thru lanes, and to promote proper use of the BAT lanes.

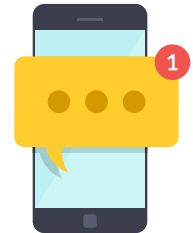
Learn more about using [Business Access & Transit Lanes](#) on our website.



Coming Soon!

TEXT MESSAGE ALERTS FROM LTD

LTD is offering a new way to stay connected. Soon, riders will be able to subscribe to text message alerts, in addition to email updates, about projects, service alerts, and other news. Stay tuned for details on how to opt in!



MORE FREQUENT SERVICE ON THE RHODY EXPRESS

The Rhody Express will increase from one-hour to 30-minute frequency, beginning Spring 2024. The route travels a north and south loop around the Florence area, serving locations such as Florence Food Share, Three Rivers Casino, Old Town Park, Peace Harbor Hospital, and the Siuslaw Public Library.

Learn more about the [Rhody Express](#) on our website.

FEBRUARY 4 IS TRANSIT EQUITY DAY

Transit Equity Day is February 4, honoring Rosa Parks on what would be her 111th birthday. In all that we do at LTD, we are committed to creating a more connected, sustainable, and equitable community. We hope to see you on the bus on Sunday, February 4 to celebrate Rosa Parks' legacy of advocating for equity in public transit.



PUBLIC MEETINGS

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

Board of Directors Meeting

Wednesday, February 21
5:30-7:30 p.m.

Strategic Planning Committee Meeting

Tuesday, February 27
5:30-6:30 p.m.

Please visit [LTD's public meeting schedule](#) for the most up-to-date calendar.



FIND US ON SOCIAL MEDIA

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the [LTD social media page](#).



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