

BUS TALK

NOVEMBER 2024



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Holiday Service Hours

LTD buses, Customer Service Center and Administrative Offices operate on adjusted schedules in observation of certain holidays. A preview of adjusted holiday schedules is outlined below.

Veterans Day Monday, November 11

Buses: Regular schedules

Customer Service Center: Regular hours Administrative Offices: Regular hours

Thanksgiving Day Thursday, November 28

Buses: No service

Customer Service Center: Closed Administrative Offices: Closed

Day after Thanksgiving Friday, November 29

Buses: Regular schedules Customer Service Center:

9:00 a.m. – 5:00 p.m.

Administrative Offices: Closed

Visit LTD's hours and holiday service webpage for more information.



Veterans Ride LTD for Free on Veterans Day

Veterans of the United States Armed Forces can ride for free on LTD buses on Veterans Day, Monday, November 11. Veterans who tell the bus operator that they served in the United States Armed Forces will ride for free for the day. Military Veterans aged 65 and over are always eligible to ride LTD buses for free with an Honored Rider pass. Anyone 65 years and older can enroll in the Honored Rider pass program at the Customer Service Centers at Eugene and Springfield Stations. Veterans who receive 50% or higher disability benefits are also eligible for half-price bus fares aboard LTD buses. Visit a Customer Service Center for more information.

Thank you, Veterans, for serving our country!

Experience Increased Independence & Security

with LTD's Automatic ADA Securement System

LTD is testing an automatic wheelchair securement system that allows many riders to secure their mobility devices quickly and independently with the push of a button. Bus operators are also trained to provide assistance with securement whenever needed. The new system is installed on two 40-foot buses, which will be circulated throughout LTD's neighborhood routes. If space is available, riders may choose to use the manual securement system instead of the automatic wheelchair securement system.



We want to know what you think! See how it works and submit your feedback online.



Mark your calendars: Daylight Savings ends on Sunday, November 3. Be safe and help our bus operators and other drivers see you when it is dark, foggy, or raining by following these tips:

- Stand up as the bus approaches your stop.
- Use a cell phone or light to signal the bus operator.
- Wear light-colored, bright, or reflective clothing.
- When walking, face oncoming traffic.

REMINDER

Fare Required on EmX Buses

All riders must have valid fare to ride EmX buses. Please plan to purchase bus fare at a ticket vending machine on EmX platforms, in the Umo app, or at UmoPass.com **before you board**. Be prepared to show your fare to a public safety officer when riding EmX buses.

Learn more about <u>fare and pass pricing</u>, how to <u>get started with</u>
Umo, and how EmX ticket vending machines work at LTD.org

LTD Engages Community Leaders at Inaugural 'State of the District'

LTD hosted its inaugural State of the District event on October 15, bringing together community leaders from all over Lane County. Attendees gained insight into how LTD is doing and opportunities to help create a resilient, seamless mobility system that meets the needs of our diverse communities.

Transportation plays a crucial role in connecting our community. Lane County residents—in both urban and rural communities—need to get to and from work, school activities, medical appointments and places to recreate. The State of the District event gathered together leaders in housing, workforce, healthcare and education to share their perspectives on how transportation impacts the people they serve.

By working together, LTD and its partners are developing innovative mobility solutions to create a stronger, more connected community for years to come. Beginning in 2025, there will be opportunities for your voice to be part of that process. Learn more at <u>LTD's Projects and Planning webpage</u> and watch for opportunities to engage.





Community Input Leads to Unanimous Board Adoption of System Review Recommendations

At its October 16 meeting, the LTD Board of Directors voted unanimously to adopt short- and long-term recommendations developed through community input. LTD's year-long System Review public engagement process included surveys, open houses, outreach to neighborhoods, and more. The adopted recommendations will increase frequency on nearly all metro and rural routes, and will provide more consistent service on major roads, such as River Road, 30th Avenue and Hilyard, Coburg Road, and Main Street in Springfield.

With fall service changes implemented on September 8, LTD has already increased frequency on EmX from 15 to 10 minutes, and added trips on the majority of LTD's neighborhood routes. As other factors fall into place, like hiring more bus operators and making investments in major capital projects, LTD can implement long-term recommendations.

Want to learn more?

Check out: LTD System Review recommendations



Stuff the Bus to Help Local Families

A community tradition is upon us once again. For the 28th year, the Stuff the Bus event is collecting donations of non-perishable, nutritious food and new, unwrapped toys for local families who are in need of assistance during this holiday season. You can drop off your donations at any of the following locations. A little or a lot – it all adds up to a better community.

Friday, November 15 10:00 a.m. – 6:00 p.m. Springfield Walmart 2659 Olympic Street Saturday, November 16 10:00 a.m. – 6:00 p.m. Eugene Walmart 1040 Green Acres

For more information, visit KDUK.com or FoodForLaneCounty.org





Public Meetings

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

STIF Advisory Committee

Monday, November 4 5:00-6:30 p.m.

Finance Committee

Tuesday, November 12 5:30-6:30 p.m.

STIF Advisory Committee

Tuesday, November 19 5:00-6:30 p.m.

Board of Directors Meeting

Wednesday, November 20 5:30-7:00 p.m.

Please visit LTD's public meeting schedule



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