

# BUS TALK CERTER 2024

#### Inside this issue:

- Holiday Service Hours
- Coming Soon: EmX On-board Fare Payment
- Holiday Gifting
- Prepare for Winter Weather
- Free Rides to Egan Warming Centers
- International Day of Persons with Disabilities
- Increasing Mobility in Bethel
- Public Meetings Calendar



December 3, 2024 International Day of Persons with Disabilities

#### **Holiday Service Hours**

LTD buses, Customer Service Centers and Administrative Offices operate on adjusted schedules in observation of certain holidays. A preview of adjusted holiday schedules is outlined below.

Christmas Eve • Tues., Dec. 24

Buses: Regular schedules with last bus trips departing Eugene Station at 7:30 p.m. Customer Service Center: Regular hours Administrative Offices: Regular hours

Christmas Day • Wed., Dec. 25

Buses: No service Customer Service Center: Closed Administrative Offices: Closed

New Year's Eve • Tues., Dec. 31 Buses: Regular schedules Customer Service Center: Regular hours Administrative Offices: Regular hours

New Year's Day • Wed., Jan. 1, 2025 Buses: Sunday schedules Customer Service Center: 9:00 a.m.-5:00 p.m. Administrative Offices: Closed

Visit LTD's complete list of 2024 **hours and holiday service** schedules.

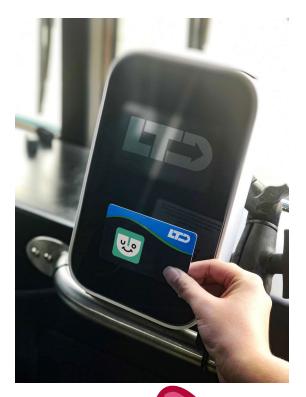
#### **Coming Soon: On-Board Fare Payment on EmX**

Starting in February, riders will need to scan their Umo App or tap card as they board, just like on neighborhood bus routes. At high-traffic stations near UO, and at Springfield and Commerce Stations, look for QR code signs to pay fare before you board with the Umo App.

Cash will still be accepted at Ticket Vending Machines and at Customer Service Centers. Keep your ticket to show fare inspectors.

Read more about **riding the EmX**.





## **Holiday Gifting**

Need a thoughtful and practical gift idea? Give your loved one, coworker or friend a pre-loaded tap card, or a RideSource or Diamond Express ticket book. Take a trip to an LTD Customer Service Center at Eugene or Springfield Station, or visit LTD's **online store to purchase**.







#### **Prepare for Winter Weather Before it Arrives**

Safety is LTD's first priority, and adjustments to service can happen during snow and ice conditions to keep riders and operators safe. Be prepared for winter weather before it arrives by following these tips:

- Follow LTD on **social media** for winter weather tips and service alerts.
- Subscribe to <u>text alerts</u> so you can stay in-the-know on-the-go about detours and delays. Use the <u>online subscriber form</u> to subscribe to Service Alerts for specific bus routes.
- Download the **Umo app** and turn notifications on for service alerts.
- Look for the blue snowflake symbol next to the routes you use in the **<u>Rider's Guide</u>** and at LTD.org. Routes with the snowflake symbol are more likely to be affected by winter weather.

Standard Snow & Ice detour maps are available online at LTD.org or at LTD Customer Service Centers. Read more **tips about riding the bus during winter weather**.

#### Free Rides to Egan Warming Centers

When Egan Warming Centers are open, LTD offers free transportation to those in need of a warm shelter. To receive a free ride to an Egan Warming Center, talk to a bus operator. Egan Warming Centers are a service offered by St. Vincent de Paul Society of Lane County and operate when overnight temperatures are forecasted to dip below 30 degrees during the cold weather months. Local media outlets will be alerted when the service is open and pass the information to the community.

Read more about <u>Egan Warming Center</u>, or sign up to <u>volunteer</u>.



Egan Warming Centers





# International Day of Persons with Disabilities

December 3 is International Day of Persons with Disabilities, promoting the rights and well-being of persons with disabilities worldwide. At LTD, we commit to listening, learning, and including voices from the diverse identities and abilities of our employees and our community — and we take care to consider how our decisionmaking processes address historic inequities in transportation. By partnering with local governments and non-profits such as White Bird Clinic, Senior and Disability Services, Alternative Work Concepts, and South Lane Wheels, LTD delivers award-winning services for older adults and people with disabilities. LTD was the first transit district in the country to feature a fully accessible vehicle fleet, before it became an ADA requirement. In our day-to-day operations, we strive to increase the opportunities and independence for people with disabilities to get where they need to go.

#### Read more about LTD's accessible services.



### LTD Receives \$5.2 Million to Increase Mobility in Bethel

A new mobility on demand pilot project is coming to the Bethel area! LTD received grant funds from the U.S. Department of Transportation to invest in a technology-based transportation solution within the Bethel School District boundary. The project aims to improve equitable access to activities that happen outside of regular school hours for Bethel students. Bethel School District Superintendent Kraig Sproles said, "When students are able to join our activities, this increases their engagement, adds to a sense of belonging, and knits our Bethel community closer together. The connection transit provides between school and social services leads to a healthier community overall." The project is a partnership between LTD, Lane Council of Governments (LCOG), Bethel, and the Oregon Department of Transportation (ODOT), with additional research by the University of Oregon.

To learn more, read the **<u>news release</u>** about the project.



#### **Public Meetings**

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

**STIF Advisory Committee** Tuesday, December 3 5:00-6:30 p.m.

**STIF Advisory Committee** Tuesday, December 10 5:00-6:30 p.m.

**Board of Directors Meeting** Wednesday, December 18 5:30-7:00 p.m.

Please visit LTD's public meeting schedule for the most up-to-date calendar.

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3

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5

11

12

#### Find us on Social media

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the LTD social media page.



