



BUS TALK

JANUARY 2025



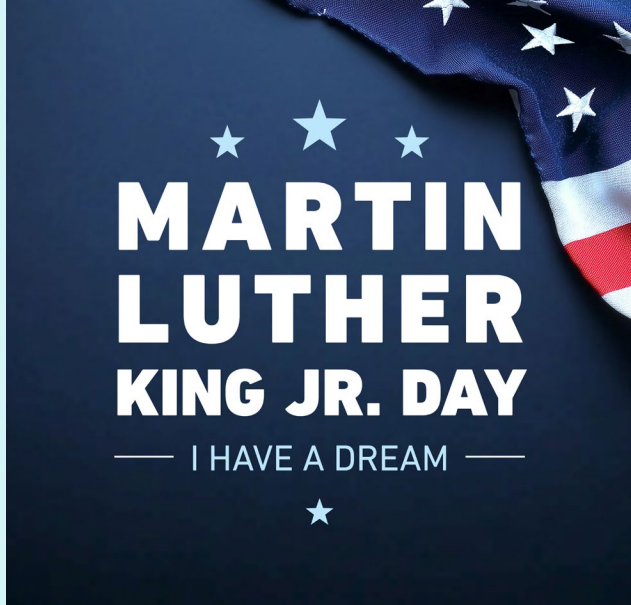
Starting February 1

New EmX Fare Payment Options

Inside this issue:

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MLK Jr. Day: Regular Bus Schedule

Martin Luther King Jr. Day, Monday, January 20

Buses: Regular schedules

Customer Service Center:

Eugene 7:00 a.m. – 6:00 p.m.

Springfield 9:00 a.m. – 5:00 p.m.

(closed 1:00 – 1:30 p.m.)

Administrative Offices: Closed

LTD buses, Customer Service Centers, and Administrative Offices operate on adjusted schedules in observance of certain holidays.

Visit LTD's complete list of [hours and holiday service](#) schedules.



Coming Soon: Scan or Tap to Ride EmX

Starting in February, riders will need to scan their Umo app or tap card as they board, just like on neighborhood bus routes. At high-traffic stations near UO, and at Eugene, Springfield, Centennial, Seneca, and Commerce Stations, look for QR code signs to pay fare before you board with the Umo app.

To use the QR code signs:

1. Open the Umo app.
2. If your app is not already connected to your bus pass, add money or a pass to your Umo wallet, or redeem your benefit code from your school or employer.
3. Select “Code” from the menu at the bottom and then select “Scan”.
4. Scan the QR code located at the top of the EmX ticket vending machine.

For people using tap cards or boarding at stations without QR code signs, on-board readers will be located at the front and rear doors to pay fare when boarding. Cash will still be accepted at ticket vending machines and at Customer Service Centers. Keep your ticket to show fare inspectors.

Read more about [riding the EmX](#).



Egan Warming Centers

Free Rides to Egan Warming Centers

When the Egan Warming Center is activated, LTD offers free transportation to those in need of a warm shelter. To receive a free ride to an Egan Warming Center, let the bus operator know you're going to a designated warming center. Passengers who've spent the night at a warming center can ride for free until 10:00 a.m. the following morning. Egan Warming Centers are a service offered by St. Vincent de Paul Society of Lane County and operate when overnight temperatures are forecasted to dip below 30 degrees from November 15 to March 31. Local news outlets will be alerted when the service is open and pass the information to the community.

Read more about [Egan Warming Center](#), or sign up to [volunteer](#).

Be Prepared for Winter Weather Before it Arrives

Safety is LTD's first priority, and adjustments to service can happen during snow and ice conditions to keep riders and operators safe. Be prepared for winter weather before it arrives by following these tips:

- Follow LTD on [social media](#) for winter weather tips and service alerts.
- Subscribe to [text alerts](#) so you can stay in-the-know on-the-go about detours and delays. Use the [online subscriber form](#) to subscribe to Service Alerts for specific bus routes.
- Download the [Umo app](#) and turn notifications on for service alerts.
- Look for the blue snowflake symbol next to the routes you use in the [Rider's Guide](#) and at LTD.org. Routes with the snowflake symbol are more likely to be affected by winter weather.

Standard Snow & Ice detour maps are available online at LTD.org or at LTD Customer Service Centers. Read more tips about [riding the bus during winter weather](#).

Winter Service Changes Begin February 2



Three times a year, LTD makes route and schedule adjustments to increase the efficiency of our bus service and meet the changing needs of our community. On Sunday, February 2, the first service change of the year takes effect. Behind the scenes, our transportation planners study ridership patterns in advance before making these service adjustments:

- **Route 24** will now stay on Donald Street when returning to Eugene Station and not travel along Pearl and 34th Place.
- **Route 41** will no longer have limited-trip routing, which served Green Hill Road and Mary Lee Lane.
- **Route 52** will now travel along Calla Street and Kalmia Street to get to Irving Road when returning to Eugene Station.
- **Route 91** will no longer stop at Springfield Station on its last trip of the day traveling toward the McKenzie River Range Station.
- **Route 93** will now start and end at Eugene Station and will no longer serve Seneca Station or the loop that travels Bertelsen Road, 1st Avenue, and Seneca Road.

For exact changes to routes, visit [LTD's Service Change list](#).



Join Us...

Wed., Jan. 15, 2025

Eugene Station
Customer Service Center
Ribbon cutting at 2:00 p.m.

Experience Improved Customer Amenities at the Remodeled Eugene Station Customer Service Center

The LTD Customer Service Center at Eugene Station is now open after a year-long renovation project to improve the central connection point of LTD's transit system. Join us on Wednesday, January 15, 2025, as we celebrate this transformative project designed to enhance your transit experience.

The \$3.8 million renovation, funded primarily by federal infrastructure grants, brings a variety of upgrades and amenities to better serve riders and the community. Highlights of the project include modernized restrooms, improved back-lit station wayfinding signage, energy efficiency upgrades, and revitalized public spaces.

To thank our riders and neighbors for their patience during construction, join us to celebrate the re-opening of Eugene Station with refreshments, guided tours of the updated facility, and get a closer look at how LTD is investing in a better transit experience for all.

Learn more about the [Eugene Station Modernization project](#).

January is Human Trafficking Awareness Month

National Human Trafficking Awareness Day is observed each year on January 11. Through employee training, community education, and collaboration with partner agencies, LTD proactively supports anti-trafficking initiatives. On November 18, 2024, LTD's Chief Executive Officer Jameson T. Auten signed the Transportation Leaders Against Human Trafficking (TLAHT) pledge, joining hundreds of organizations, including Alaska Airlines and Amtrak, in the fight against human trafficking.



This pledge strengthens LTD's commitment to educating employees on recognizing and reporting the signs of trafficking and raising public awareness through targeted outreach.

Visit the U.S. Department of Transportation's [Indicators of Human Trafficking](#) resource to learn how you can identify and report the signs of human trafficking. Together, we can make a difference in protecting vulnerable individuals and eliminating human trafficking.

Public Meetings

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

Strategic Planning Committee Meeting

Tuesday, January 7
5:30-7:30 p.m.

Board of Directors Meeting

Wednesday, January 15
5:30 p.m.

Please visit [LTD's public meeting schedule](#) for the most up-to-date calendar.

Find us on Social media

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the [LTD social media page](#).



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